















If you have received an automated telephone call from Safeguard informing you that we have not received an automated fire or security test signal from your alarm system, please identify your system from among those pictured below. Call Safeguard at (480) 609-6363 and ask the Monitoring Center to put your system on test and follow the corresponding instructions to perform a quick communications test from your system to our Monitoring Center. If the test fails, exit TEST MODE as instructed and call Safeguard at (480) 609-6363.




Note: The Master Code (referred to in these instructions) is the primary code you use to arm/disarm the system and/or modify (add/delete) user codes.




PANEL TYPE	STEPS TO PERFORM COMMUNICATIONS TEST	WHAT IS DISPLAYED IF SUCCESSFUL	WHAT IS DISPLAYED IF FAILED	TO EXIT TEST MODE
Honeywell LYNXR/LYNX Plus 	Enter Master Code + 5	Nothing displayed	FC Please contact our Monitoring Station.	Enter the Master Code + 1 . Notify the Monitoring Center that you have completed your test.
Honeywell LYNX Touch 	Press TOOLS icon, Enter Master Code , Press TEST icon, Press COMM TEST icon, Press SEND GSM MESSAGE	ACK Received	ACK Message not received. Please contact our Monitoring Station.	Press UNLOCK button. Enter Master Code . Notify the Monitoring Center that you have completed your test.
Honeywell Vista Panels 	Enter Master Code 5 + 1	Alpha keypads will display "Phone Okay". LCD keypads will display nothing.	Alpha keypads will display "Comm Fail", LCD keypads will display FC. Please contact our Monitoring Station.	Enter Master Code + 1 Notify the Monitoring Center that you have completed your test.

PANEL TYPE	STEPS TO PERFORM COMMUNICATIONS TEST	WHAT IS DISPLAYED IF SUCCESSFUL	WHAT IS DISPLAYED IF FAILED	TO EXIT TEST MODE
2GIG 	From Home Screen, press SECURITY, MENU, TOOLBOX . Enter Master Code , Use ← & → arrows to select Toolbox Screen (3 of 3). On the Toolbox Screen, press CELL PHONE TEST , Enter the Master Code to begin the test.	The test is successfully and the cell phone is working correctly.	Unable to complete test. Please contact our Monitoring Station.	Push OK , then press Home button. Notify the Monitoring Center that you have completed your test.
Concord 4 	8 + Master Code + 4	Nothing displayed.	Comm test failed. Please contact our Monitoring Station.	Will time out automatically. Notify the Monitoring Center that you have completed your test.
DSC 	Press *, 6 + Master Code + 4	Nothing displayed. Trouble light will disappear if successful.	Trouble light will flash. Press * 2 ; Zone 4 light will turn on. Please contact our Monitoring Station.	Press # . Notify the Monitoring Center that you have completed your test.

PANEL TYPE	STEPS TO PERFORM COMMUNICATIONS TEST	WHAT IS DISPLAYED IF SUCCESSFUL	WHAT IS DISPLAYED IF FAILED	TO EXIT TEST MODE
<p>Interlogix (GE Security) SIMON 3</p> 	<p>Open keypad cover. Enter Master Code using RED number keys. Press TEST 2 times – keypad says “Phone Test is On”.</p>	<p>Keypad says “Phone Test OK” in 2 minutes.</p>	<p>Keypad says “Phone Communication Failure” in 10 minutes.</p> <p>Please contact our Monitoring Station.</p>	<p>Close cover.</p> <p>Notify the Monitoring Center that you have completed your test</p>
<p>Interlogix (GE Security) SIMON XTi</p> 	<p>Open Status & Settings menu. Scroll to SYSTEM TESTS, press ENTER. Enter Master Code and press OK. Press COMM TEST.</p>	<p>GSM test signal sent OK. Check Central Station Report (no need for further verification).</p>	<p>Fail to Communicate.</p> <p>Please contact our Monitoring Station.</p>	<p>Press CLOSE 3 times.</p> <p>Notify the Monitoring Center that you have completed your test</p>
<p>Interlogix (GE Security) SIMON XT</p> 	<p>Scroll to SYSTEM TESTS, press ENTER. Enter Master Code and press ENTER. Scroll to COMM TEST, press ENTER – display shows “Comm Test is On”.</p>	<p>Display: Comm Test OK.</p>	<p>Display: Comm Test Failure.</p> <p>Please contact our Monitoring Station.</p>	<p>Will time out automatically.</p> <p>Notify the Monitoring Center that you have completed your test</p>

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DMP 	Press CMD until it reads Menu? . Press YES key. Press CMD key until System Test , press any top key to begin test. Keypad will test Bell, Battery and Transmit and report status of each.	Transmit Okay.	Transmit Fail. Please contact our Monitoring Station.	Will time out automatically. Notify the Monitoring Center that you have completed your test.
Radionics 	Press COMMAND 4 + 1	LCD Keypads will beep for 2 seconds. Alpha keypads will display "Report Sent".	LCD Keypads will not sound. Alpha keypads will display "Comm Fail". Please contact our Monitoring Station.	Will time out automatically. Notify the Monitoring Center that you have completed your test.
Napco 	Secure all zones to light the Status Light on keypad. Enter Master Code followed by P or Q to arm system. Open a door/window to sound the alarm; letting it ring for 10 seconds. Enter Master Code , then U to silence alarm. Call Monitoring Center.	Monitoring Center will confirm that a signal was received.	Monitoring Center will inform you that a signal was not received.	Enter Master Code to disarm the alarm. Notify the Monitoring Center that you have completed your test.

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<p>Aegis</p> 	<p>Secure all zones and press “2” to enter “Security” menu. Select “5 = DAY INST”.</p> <p>Open a door/window to sound the alarm; letting it ring for 10 seconds. Call Monitoring Center.</p>	<p>Monitoring Center will confirm that a signal was received.</p>	<p>Monitoring Center will inform you that a signal was not received.</p>	<p>Enter Master Code to disarm the alarm.</p> <p>Notify the Monitoring Center that you have completed your test.</p>
<p>Morse</p> 	<p>Secure all zones (green “Ready” light is on) and enter Master Code + {INSTANT}.</p> <p>Open a door/window to sound the alarm; letting it ring for 10 seconds. Call Monitoring Center.</p>	<p>Monitoring Center will confirm that a signal was received.</p>	<p>Monitoring Center will inform you that a signal was not received.</p>	<p>Enter Master Code to disarm the alarm.</p> <p>Notify the Monitoring Center that you have completed your test.</p>
<p>Optex</p> 	<p>Secure all zones (green “Ready” light is on) and enter Master Code + {INSTANT}.</p> <p>Open a door/window to sound the alarm; letting it ring for 10 seconds. Call Monitoring Center.</p>	<p>Monitoring Center will confirm that a signal was received.</p>	<p>Monitoring Center will inform you that a signal was not received.</p>	<p>Enter Master Code to disarm the alarm.</p> <p>Notify the Monitoring Center that you have completed your test.</p>

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<p>HMS</p> 	<p>Secure all zones and press “2” to enter “Security” menu. Select “5 = DAY INST”.</p> <p>Open a door/window to sound the alarm; letting it ring for 10 seconds. Call Monitoring Center.</p>	<p>Monitoring Center will confirm that a signal was received.</p>	<p>Monitoring Center will inform you that a signal was not received.</p>	<p>Enter Master Code to disarm the alarm.</p> <p>Notify the Monitoring Center that you have completed your test.</p>
<p>ITI</p> 	<p>Enter Master Code + 8 on the keypad and then wait a minute.</p>	<p>The keypad will sound a single 3 second beep to confirm that a signal was received.</p>	<p>After several minutes of the signal not getting through, the keypad will start a sequence of six beeps, then a pause, six beeps, then a pause... and do so until acknowledged.</p> <p>Please contact our Monitoring Station.</p>	<p>Enter Master Code to arm the system, wait a minute, and then disarm the alarm.</p> <p>Notify the Monitoring Center that you have completed your test.</p>
<p>Moose</p> 	<p>Press 2 and Reset (*) key. The Read light will blink until the test is completed.</p>	<p>The Read light will stop blinking and no “trouble condition” will appear on keypad.</p>	<p>The keypad will indicate a trouble condition.</p> <p>Please contact our Monitoring Station.</p>	<p>Will time out automatically.</p> <p>Notify the Monitoring Center that you have completed your test.</p>